



# HOUSE BILL 872: Gives you the right to request disclosure

The City of Lancaster may not disclose personal information in a customer's utility account record, or any information relating to the volume or units of utility usage or the amounts billed to or collected from the individual for utility usage, unless the customer requests that the City disclose the information. (Section 182.052 of the Texas Utilities Code and section 552.1331 of the Texas Government Code)

H.B. 872 essentially reverses the prior law's requirements. Before H.B. 872, utility customers had to fill out a form to request their information remain confidential. Failure to do so made the customer's information public. Now, a customer's information is protected unless the customer opts to make it public.

You may exercise this right by checking the appropriate box below.

**YES**, I authorize the City of Lancaster to disclose my personal information.

**NO**, I would NOT like the City of Lancaster to disclose my personal information.

\_\_\_\_\_ Print Name

\_\_\_\_\_ Account Address

\_\_\_\_\_ Signature

\_\_\_\_\_ Date

**\*\*\*FOR OFFICE USE ONLY\*\*\***

Received By \_\_\_\_\_ Date \_\_\_\_\_

City of Lancaster  
Utility Billing Department  
211 N. Henry St.  
Lancaster, Texas 75146

(972) 218-1328