

vision

Lancaster is a proud, vibrant city. We celebrate our diversity and history, preserve our natural beauty and are the economic hub of the south DFW metroplex. Our citizens take pride in our city. The Lancaster community is the best place to live with excellent schools and educational opportunities, attractive corridors and neighborhoods. Our citizens enjoy convenient living.

mission

Lancaster city government is financially sustainable and provides efficient customer-friendly services. Our citizens have trust and confidence in city government and leaders.

2015-2025
the decade of
Renaissance

financially sound government

The City has a long-range financial plan and has prudent fiscal policies and processes in place. It has met or exceeded all fund reserve goals, has funds available to address the needs of the community, and responsibly manages its debt. The community continues to move toward a more competitive tax rate.

healthy, safe & vibrant community

Lancaster is a place where we enhance public safety in our neighborhoods. The community unites at city-wide events and participates in recreational and cultural activities that keeps residents involved and engaged in their respective neighborhoods. Compassionate enforcement personnel help to sustain vibrant residential and business communities. All residents have access to parks and leisure facilities where they live.

sound infrastructure

The City has well-maintained streets and well-planned preventative maintenance programs for infrastructure; including streets, water, storm water, wastewater and other assets.

1. Infrastructure project - Pleasant Run Road Phases 1, 2 & 3 – 4
2. Complete Golf Course assessment
3. Implement Facility and Infrastructure needs assessment for future Bond issue
4. Complete the Fleet Maintenance Facility

quality development

The City encourages high quality construction in its housing, commercial buildings and public facilities. The City employs sustainable building practices and encourages conservation and the use of alternative energy sources. The City has a diverse housing stock with walkable neighborhoods and other high quality neighborhood amenities. A diversity of commercial businesses includes corporate business parks and distribution facilities, which make use of the expanded airport, rail, and highway system. Retail areas have grown because of growth in industrial, commercial, and residential development.

1. Develop a "Land Bank" strategy for City property.
2. Develop a plan to show developers the opportunities for building custom homes
3. Create and implement a retail strategy so we are clear on what types of retail development the City wants to attract
4. Downtown TIF – Build a new City Hall
5. Complete Comprehensive Plan – Implementation Strategy
6. Review Economic Development Policy
7. Review existing Incentive Policy



civic engagement

The City provides a variety of opportunities for involvement through special events, boards and commissions, youth and parent volunteer opportunities in recreation, sports teams, City elections, Civic Academies, Schools and City-wide celebrations.

Goals & Objectives 2016-2017



Councilmembers
Back row: District 3-Marco Mejia, Mayor Marcus E. Knight, District 2-DMPT Stanley Jaglowski, District 5-Clyde C. Hairston
Front Row: District 1-MPT Carol Strain-Burk, District 6-Nina Morris, District 4-Spencer W. Hervey, Jr. (not pictured)

professional & committed city workforce

Lancaster city government is an employer of choice with competitive pay that attracts an engaged, responsive, customer-oriented, innovative, and effective workforce. Some employees live in the City and all have a sense of ownership of the community. City employees feel needed and appreciated by elected officials, residents, and businesses and are respectful to and appreciative of their customers and the City's governing body. The City's executive staff is engaged with residents and attends community events, upholds strong customer service, and uses technology to aid them in working smarter.

1. Lancaster University – Establish a professional level training program for all levels of employees
2. Continue Compensation Policy – Commitment to average of survey cities - progression

phone numbers



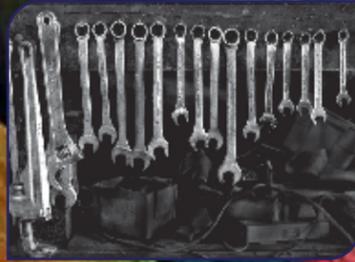
City Hall
211 N Henry St
Mon - Fri 8am - 5pm
972.218.1300



Animal Services
690 E Main St
Mon - Fri 8am - 5pm
972.218.1210



Development Services
700 E Main St
Mon - Fri 8am - 5pm
972.218.1200



Fleet Maintenance
521 E Third St
Mon - Fri 8am - 5pm



Regional Airport
730 Ferris Rd
Mon - Fri 8am - 5pm
972.227.5721



Municipal Court
220 W Main St
Mon - Fri 8am - 5pm
972.218.1334

Airport	Lancaster Regional Airport	972.227.5721
Alarm Permits	Public Safety Building	972.218.2700
Alcoholic Beverage Permits	City Hall	972.218.1310
Animal Services	Animal Shelter	972.218.1210
Building Inspections	Development Services Bld.	972.218.1200
Building Permits	Development Services Bld.	972.218.1200
Cable Channel 16	City Hall	972.218.1303
City Manager's Office	City Hall	972.218.1300
City Marshall	Municipal Court	972.218.1334
City Secretary's Office	City Hall	972.218.1310
Civil Services	City Hall	972.275.1790
Code Compliance	Development Services Bld.	972.218.1200
Community Relations	City Hall	972.218.1303
Crime Prevention	Public Safety Building	972.218.2728
Development Services	Development Services Bld.	972.218.1200
Economic Development	City Hall	972.218.1314
Elections & Voting	City Hall	972.218.1310
Engineering	Development Services Bld.	972.218.1200
Facility Rentals	Recreation Center	972.218.3706
Finance	City Hall	972.218.1320
Fire (Non-Emergency)	Public Safety Building	972.218.2711
Fire Administration	Public Safety Building	972.218.2600
Garbage & Solid Waste	City Hall	972.218.1324
Human Resources	City Hall	972.275.1790
Job Opportunities	City Hall	972.275.1790

Library Services	Veterans Memorial Library	972.227.1080
Municipal Court	Municipal Court	972.218.1334
Open Records Requests	City Hall	972.218.1310
Parks	Recreation Center	972.218.3709
Planning	Development Services Bld.	972.218.1200
Police	Public Safety Building	972.218.2700
Police (Non-Emergency)	Public Safety Building	972.218.2711
Police Administration	Public Safety Building	972.218.2709
Police Property & Evidence	Public Safety Building	972.218.2716
Police Records	Public Safety Building	972.218.2703
Public Works	Pump Station	972.275.1752
Purchasing	City Hall	972.218.1329
Quality of Life & Cultural Service	Recreation Center	972.218.3706
Rental Registration	Development Services Bld.	972.218.1200
Residential Security Checks	Public Safety Building	972.218.2700
Senior Services	Senior Life Center	972.218.3780
Special Events	City Hall	972.218.1303
Streets/Stormwater	Development Services Bld.	972.218.2304
Texas State Auxiliary Museum	Visitor's Center & Museum	972.218.3790
Utility Billing	City Hall	972.218.1328
Visitor's Center	Visitor's Center & Museum	972.218.3790
Volunteer Opportunities	Recreation Center	972.218.3706
Water/Waste Water	Pump Station	972.218.2324
Website Administrator	City Hall	972.218.1303

www.lancaster-tx.com



Public Safety Building
1650 N Dallas Ave
Mon - Fri 8am - 5pm
Police 972.218.2700
Fire 972.218.2600



Recreation Center
1700 Veterans Memorial Pkwy
Mon - Thur 6am - 9pm
Fri 6am - 5pm
Sat 8am - 5pm
Sun Closed
972.218.3706



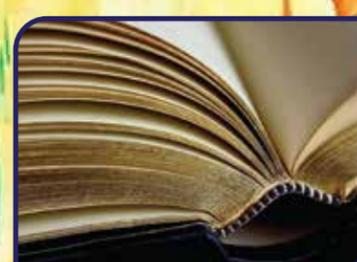
Visitor Center & State
Auxiliary Museum
103 N Dallas Ave
Mon - Fri 9am - 5pm
972.218.3790



Pump Station
1999 Jefferson St
Mon - Fri 8am - 5pm
972.275.1752



Senior Life Center
240 Veterans Memorial Pkwy
Mon - Fri 9am - 5pm
972.218.3780



Veterans Memorial Library
1600 Veterans Memorial Pkwy
Mon - Thur 10am - 8pm
Fri 10am - 6pm
Sat 9am - 5pm
Sun Closed
972.227.8010